



## **C2M.CCB v2.6**

### **4.1.1.2c C2M.CCB-EBS.Manage GL Procedures**

Creation Date:     October 26, 2009  
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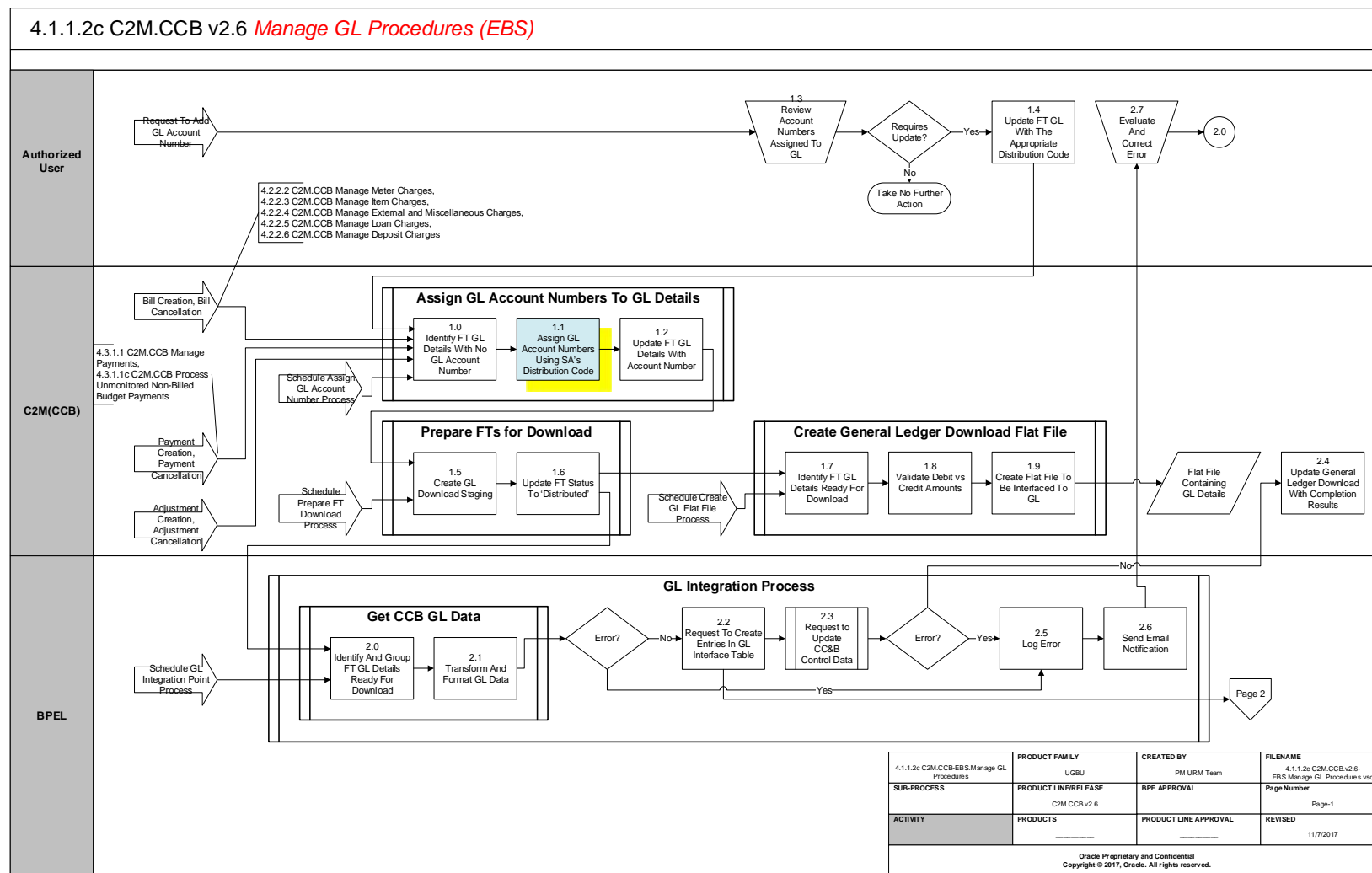
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## Brief Description

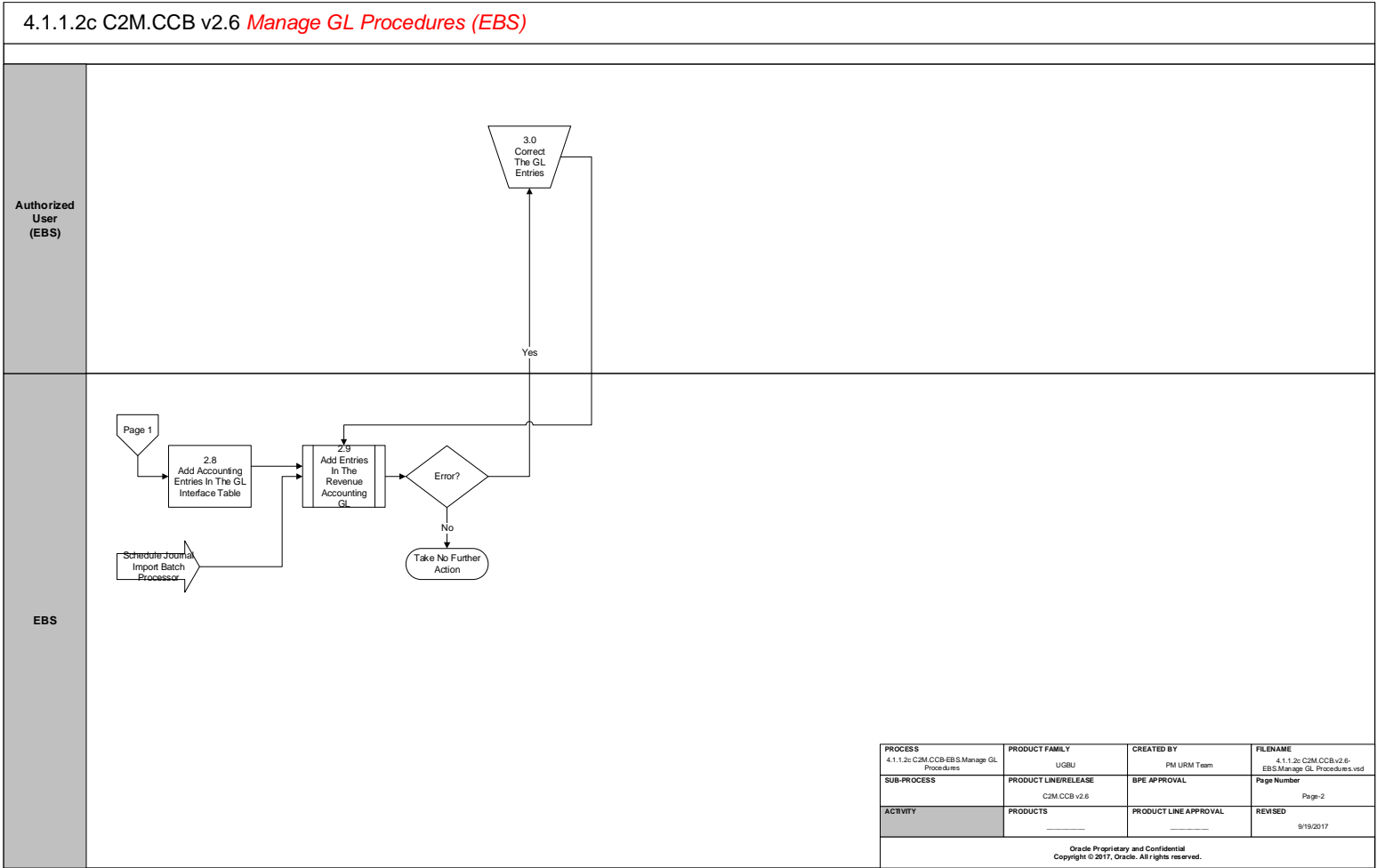
**Business Process:** 4.1.1.2c C2M.CCB-EBS.Manage GL Procedures  
**Process Type:** Sub Process  
**Parent Process:** 4.1.1 C2M.CCB Develop Financial Procedures  
**Sibling Processes:** 4.2.2.2 C2M.CCB Manage Meter Charges, 4.2.2.3 C2M.CCB Manage Item Charges, 4.2.2.4 C2M.CCB Manage External and Miscellaneous Charges, 4.2.2.5 C2M.CCB Manage Loan Charges, 4.2.2.6 C2M.CCB Manage Deposit Charges, 4.3.1.1 C2M.CCB Manage Payments

This document describes the process that takes place after various Financial Transactions are generated as a result of Billing, Payments or any other financial activity in C2M(CCB) and are required to be posted in the company's General Ledger, being maintained through Oracle E-Business Suite Revenue Accounting.

# Business Process Model Page 1



Business Process Model Page 2



## Detail Business Process Model Description

### 1.0 Identify FT GL details with no Account Number      Group: Assign GL Account Numbers to GL Details

**Actor/Role:** C2M(CCB)

**Description:**

As a result of any bills, adjustments or payments made, Financial Transactions are created. Each of the Financial Transaction associated to the sibling process has its own GL details. See sibling processes for details.

The first step is to select GL details with no account numbers.

<b>Customizable process N</b>	<b>Process Name:</b>	GLASSIGN - Populates GL_ACCT on CI_FT_GL
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### 1.1 Assign GL Account Number      Group: Assign GL Account Numbers to GL Details

**Actor/Role:** C2M(CCB)

**Description:**

The process assigns GL account numbers to the GL details associated with financial transactions.

Each of the generated FT GL references a Distribution Code. And every Distribution Code references a GL assignment algorithm. The default is to use the GL Account associated with the Distribution Code.

<b>Process Plug-in enabled Y</b>	<b>Available Algorithm:</b>	C1-FGLCNSTR-D – Get GL account from the on distribution code
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<b>Customizable process N</b>	<b>Process Name:</b>	GLASSIGN - Populates GL_ACCT on CI_FT_GL
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<b>Configuration required Y</b>	<b>Entities to Configure:</b>	SA Type
		Distribution Code

### 1.2 Update FT GL with Account Number      Group: Assign GL Account Numbers to GL Details

**Actor/Role:** C2M(CCB)

**Description:**

This step is executed automatically. The GL details are updated with the appropriate account number.

<b>Customizable process N</b>	<b>Process Name:</b>	GLASSIGN - Populates GL_ACCT on CI_FT_GL
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**1.3 Review Account Numbers assigned to GL****Actor/Role:** CSR**Description:**

Although GL Account Numbers are automatically assigned, the CSR or Authorized User reviews the FT GL details and identifies the need to override the assigned account number, in cases of exceptions or for control purposes. CSR or Authorized User can update GL Distribution Codes only when FT GL has Status 'Generated' or 'Modified'. Once FT GL records have been interfaced to GL system Distribution codes in the FT GL records cannot be changed.

**1.4 Update FT GL with the correct Account Number****Actor/Role:** CSR**Description:**

CSR or Authorized User updates the FT GL with a new Account Number, if required.

**1.5 Create GL Download Staging      Group: Prepare FTs for Download****Actor/Role:** C2M(CCB)**Description:**

The process selects all FT GL records that: has Distribution Dates within the date that this process is executed, has a financial transaction status of either 'Generated' or 'Modified' and has GL account numbers. Each of the select FT GL detail is added in the staging table for download. And each of the download staging record is stamped with a batch process ID and run number.

<b>Customizable process N</b>	<b>Process Name:</b>	GLS - Create GL download staging
<b>Configuration required Y</b>	<b>Entities to Configure:</b>	Installation Options - Financial

**1.6 Update FT status to 'Distributed'      Group: Prepare FTs for Download****Actor/Role:** C2M(CCB)**Description:**

The process updates the Financial Transaction to 'Distributed' status. At this point, no updates can be made to the FT GL details.

<b>Customizable process N</b>	<b>Process Name:</b>	GLS - Create GL download staging
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**1.7 Identify FT GL Details ready for download      Group: Create General Ledger Download Flat File****Actor/Role:** C2M(CCB)**Description:**

All records in the staging table ready for download are selected for processing.



Customizable process N

Process Name:

GLDL - GL download extract

**1.8 Validate Debit vs Credit Amount    Group: Create General Ledger Download Flat File**

Actor/Role: C2M(CCB)

**Description:**

Extra validation is performed to ensure that the Debit and Credit amounts match.

Note: It is very rare that this process results in an error. If error occurs, the CSR or Authorized User evaluates and resolves the error.

Customizable process N

Process Name:

GLDL - GL download extract

**1.9 Create Flat File to be interfaced to GL    Group: Create General Ledger Download Flat File**

Actor/Role: C2M(CCB)

**Description:**

At the end of the GL download extract process, a flat file is created.

Customizable process N

Process Name:

GLDL - GL download extract

**2.0 Identify and group FT GL Details ready for Download    Group: Get C2M(CCB) GL Data**

Actor/Role: BPEL

**Description:**

The first task in the GL Integration is to extract all FT GL Data generated by C2M(CCB). These are data stored in the FT GL Download staging table as a result of running C2M(CCB) process GLS. This process reads the C2M(CCB) Batch Job Table to check for the latest Batch Job ID and Batch Job Status and this will be the criteria in selecting the FT GL data to process.

Customizable process N

Process Name:

GetCCBGLData  
Note: Invoked from CCBToEBSGLBPELProcess

**2.1 Transform and Format GL Data    Group: Get C2M(CCB) GL Data**

Actor/Role: BPEL

**Description:**

The extracted FTs are consolidated and transformed into the GL Data format based on the mapping XSLT.

Note: It is important for both C2M(CCB) and E-Business Suite Revenue Accounting to have been initially configured for the integration to be successful. Please refer to attachment for required configuration.

GetCCBGLData

Customizable process N

Process Name:

Note: Invoked from CCBToEBSGLBPELProcess

**2.2 Request to Create Accounting Entries in the GL Interface Table   Group: GL Integration Process**

Actor/Role: BPEL

**Description:**

If no exceptions occur during data translation, BPEL loads the formatted GL data into the E-Business Suite GL Interface Table.

Customizable process N

Process Name:

CCBToEBSGLBPELProcess

**2.3 Request to Update C2M(CCB) Control Data   Group: GL Integration Process**

Actor/Role: BPEL

**Description:**

BPEL updates the C2M(CCB) Batch Run Number to indicate that the FT GL Data have been extracted and loaded to E-Business Suite successfully.

Customizable process N

Process Name:

 UpdateCCBGLControlTable  
 Note: Invoked from CCBToEBSGLBPELProcess
**2.4 Update General Ledger Download with completion results**

Actor/Role: C2M(CCB)

**Description:**

Batch Run Number is updated for the GL Download Batch Process and this will be stamped on the next set of GL Details to be downloaded.

**2.5 Log Error   Group: GL Integration Process**

Actor/Role: BPEL

**Description:**

If errors occur during extraction of the Financial Transactions from Oracle Utilities Customer Care and Billing tables or during loading these entries into Oracle E-Business Suite GL Interface table, BPEL inserts the error into an error log table.

Customizable process N

Process Name:

CCBToEBSGLBPELProcess

**2.6 Send Email   Group: GL Integration Process**

Actor/Role: BPEL

**Description:**

Error notification process, if configured, will notify users by email of an error and the details associated with that error condition.

Note: No user interface is currently provided for the Error Log Table.

Customizable process N

Process Name:

CCBToEBSGLBPPELProcess

**2.7 Evaluate and Correct Error****Actor/Role:** CSR or Authorized User (C2M(CCB))**Description:**

The recipient of the email looks through the information sent in the email detailing the records with error. Error correction is done manually.

**2.8 Add Accounting Entries in the GL Interface Table****Actor/Role:** EBS**Description:**

Data processed by BPPEL is added in the GL Interface Table. This is the table that holds all accounting data imported from other systems into E-Business Suite Revenue Accounting GL.

**2.9 Add Accounting Entries in the Revenue Accounting GL Group: Journal Import Processor****Actor/Role:** EBS**Description:**

This process validates and converts the import data into Accounting Entries within the GL application.

Note: This process may be invoked manually or by using the E-Business Suite process scheduler.

Customizable process N

Process Name:

Journal Import Processor

**3.0 Correct the Account Ledger Entry****Actor/Role:** CSR or Authorized User**Description:**

CSR or Authorized user manually corrects the entries not successfully loaded in the Revenue GL table and reruns the Journal Import Processor.

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## Test Documentation related to the Current Process

ID	Document Name	Test Type

## Document Control

### Change Record

Date	Author	Version	Change Reference
10/26/09	Rochelle Cister	Draft 1a	Initial Version.
10/21/10	Geir Hedman		Updated Title and Content page
11/03/10	Yoko Iwahiro		Update algorithms
2/8/11	Geir Hedman		Updated Documents and Visio
1/9/14	Muhssin Suliman		CC&B v2.4 Update
01/27/2014	Galina Polonsky		Reviewed, Approved
08/20/2014	Jane Cuenco Tan		Updated Document and Visio
10/02/2015	Galina Polonsky		Reviewed, Approved
08/16/2017	Ekta Dua		Updated Document and Visio to v2.6
09/19/2017	Genti Kondili		Update process flows and related details pertaining to the following roles User: (C2M(CCB) and C2M(CCB)
10/03/2017	Galina Polonsky		Reviewed, Approved

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## Attachments:

### GL Configuration



GL Configuration for  
CC&B - EBS.doc